

# Transport and Warehousing Software Solutions Ltd

www.twssoftware.co.uk

Tel: 0208 290 0092

## PRODUCTS AND FEATURES

The SWIFT suite of products is designed to provide day to day operational control over all aspects of the Transport and Warehousing sector, with specific focus on shared user logistics.

All SWIFT products can be fully integrated with each other which significantly reduces duplication of effort. This not only saves time but also minimises the chance of erroneous data entry.

SWIFT is highly scalable. Its modern design and technology and its ability to interface with the main players in the database market means that the number of users that can access SWIFT concurrently is only limited by the power of the hardware. From single user systems through to wide area networks supporting hundreds of users, SWIFT has been designed to meet your requirements. A feature common across the product range is the ability to control multi site/depot operations. As your business expands additional sites can be set up in SWIFT with minimal fuss and very little effort.

SWIFT allows you to operate in a single or multi currency environment. Customer rating, invoice production and supplier costings can be managed in whatever currencies your partners specify. Even if you only operate within the UK these facilities would be invaluable during any possible future changeover to the Euro.

Security also features in the fundamental design of SWIFT. It has the in-built flexibility to permit or restrict access to all main functions on a user by user basis. Comprehensive audit trails can also be used to provide logs of who did what, and when.

Process alerts are another feature of SWIFT which can be used across the product range. They enable a user or group of users to be alerted to predefined events (late running, overloading, etc). The alert can be in the form of an internal SWIFT message, an e-mail or an SMS message to a mobile phone or pager. Further options to escalate the alert and to send it to various levels of contacts are also available.

Document production and reporting within SWIFT are handled by a user friendly link between SWIFT and user-defined document designs produced using Crystal Reports. This provides the best of both worlds by offering the comprehensive reporting capabilities of the market leading reporting package and the ability to manage the reports from within SWIFT. For example, if one or more of your customers requests a different invoice layout, you could design the individual layouts in the reporting package and SWIFT will automatically choose which layout should be used by each customer during invoice production.

Standard designs are provided for most common documents (collection/delivery notes, vehicle manifests, drivers' running sheets, invoices, etc.) but may be modified either by us or by you. Similarly, a selection of on-screen enquiries and reports are provided as standard but may be amended or added to as required.

Our philosophy in designing SWIFT products is to make them as comprehensive as possible within the framework they cover. But in certain peripheral areas it makes sense to draw on the expertise and functionality of 3rd party products rather than attempting to reinvent the wheel. Therefore, we have developed interfaces to a number of related systems which enable us to integrate their features within SWIFT. Further to these integrated interfaces, we also offer standard EDI interfaces to receive order information into SWIFT (e.g. from a 3rd party WMS) and to output accounts information for transfer into a 3rd party accounts system such as Sage.

### **Benefits of SWIFT:**

#### **Ease of Use**

SWIFT is presented via a modern, familiar, easy to use Windows interface which enables users to quickly feel at home with the software. User configurable menus and screens simplify operation by only showing each user what they need to see.

All SWIFT products are built using a modular design. This allows you to purchase the facilities you require without the need to pay for unwanted complexities. Extensive use of installation parameters can also be used to ensure you only see the features you need.

All in all - SWIFT has the flexibility to operate in the simplest way to meet your needs.

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## **Reduce Costs**

- By reducing the amount of manual administration in your office and warehouse.
- By avoiding loss of stock and letting you know exactly what you are holding at all times.
- By keeping you in control of job and vehicle costs at all times.
- By reducing the need to key in the same data more than once.

## **Improve Efficiency**

SWIFT has the ability to automatically deal with time consuming tasks such as rating, document production, cost confirmation notes, etc. This ensures that you don't forget to charge for all the services you supply and you only pay for those services you have received.

Invoices can then be generated at the push of a button with the peace of mind that nothing has been forgotten. Further efficiency can be gained by letting SWIFT transfer all the invoicing information into an accounts package of your choice.

SWIFT modules work together. This means that once information is entered anywhere in the system, it is never forgotten and is instantly available across all other modules. This means that you never have to enter the same information twice and gone are the days when you had to copy information from one piece of paper to another.

## **Improve Customer Satisfaction**

SWIFT allows you to respond to a customer's query directly from the computer screen, instantly and confidently.

In conjunction with the report writer, you can produce reports to meet the precise requirements of your customers. These reports are able to draw on all data entered into SWIFT, regardless of whether it relates to the past, present or future.

With SWIFT, your documentation will be accurate and easy to read. The report writer allows you to design and print your own delivery notes and invoices with different formats for each customer if they so wish.

## **Be Better Informed**

With SWIFT installed, you are in control of your warehouse and your fleet. Comprehensive audit trails allow you to track products from the moment they are received in the warehouse to the moment they are delivered. Similarly, fleet resources can be tracked real time and double-booking can be avoided.

## **TRANSPORT MANAGEMENT SYSTEM**

The SWIFT Transport Management System (TMS) provides operational control of your traffic office and order processing functions. From order receipt through to driver debrief and invoice production, SWIFT is the complete solution for the modern traffic office. SWIFT permits and assists with the efficient building and processing of multi drop loads, with automatic rating, invoicing and powerful business analysis. A successful and efficient transport operation depends on information. SWIFT provides operational and management information which is always accurate and readily available, leaving you in control.

Order Processing These facilities are at the heart of the SWIFT TMS and offer total management of the daily business of traffic office operations. Orders can be created manually, automatically via templates or electronically via EDI, WMS interfaces, etc. Each order is immediately assigned a unique number ensuring a complete audit trail can be produced on its progress through the planning, execution, debriefing and invoicing stages of the system.

### **Load Planning and Management**

Orders can be planned onto loads either via a two-way interface to a 3rd party scheduler or manually from within SWIFT. The manual option can assist with load planning via geographical grouping or the

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use of standard trip/route templates. Orders awaiting allocation to a load are separately identifiable and can be presented as an on-screen list in a user configurable format. Order details can be changed easily at any time prior to them being finalised for invoicing.

All load processing functions and resource allocation can be controlled from within our unique split screen interactive load build facility. Full use is made of drag and drop to allocate available resources (drivers, tractors, trailers, subcontractors) to loads. The availability of each resource can be ensured as it is allocated to check for VOR, prevent double booking etc. Further options such as tramping (multiple collection points on a load), tractor swaps and multi-modal loads (road, train, ship, plane, etc.) are also supported.

## **Multi Legging**

SWIFT's optional multi legging module provides extended functionality to accept, plan and record all movements in a multi depot environment with full support for trunking and cross-docking operations. Orders have one or more jobs/legs associated with them, each of which can be planned independently and transported on a different load. Order revenues are spread across the individual legs ensuring that each depot earns its fair share.

This module has been proved during the course of the last 7 years, fulfilling the requirements of major UK shared user distributors, each with several depots. Whilst some competing systems have bolted a multi leg "add-on" to their existing products, DSS has taken the opportunity to build on our experience and put multi legging at the heart of the current SWIFT database design. This means that SWIFT offers more power to drive all aspects of multi depot operations. Full recording of trunking and cross dock operations with RDT / bar code / RFID options for both control purposes and track and trace are available. The database design also offers greater opportunities to enable you to analyse and understand your business by providing the data essential for strategic planning.

## **Configurable Traffic Sheet**

A convenient method of order/load processing is available in the form of the configurable traffic sheet which provides an all embracing alternative way of performing most standard functions. It allows the whole day's work to be seen and updated easily. User definable filters can be used to split the day's work into more manageable sections so allowing one person to see orders for a certain customer or to certain delivery addresses for example. Different screens can also display different columns on their traffic sheet in the sequence they choose, ensuring that the user sees all the relevant information for the job in hand whilst suppressing any irrelevant information.

## **Delivery Performance and POD Tracking**

SWIFT provides for the entry and recording of times of arrival and departure from all pick up and drop off points. These can then be used to analyse delivery performance results. With additional options to record POD and driver debrief details and reason codes for non-conformance, you have all the information needed to supply your customer with the analysis and reporting statistics they so often demand. POD's not received can also be analysed and automatically chased via fax, e-mail, letter, etc.

## **Automatic Rating**

SWIFT allows you to rate orders and loads either manually or automatically. Comprehensive automatic rating mechanisms can use rate tables, rates per mile, fixed prices, spot prices, etc. and can take into account distance, quantity, collection and/or delivery points. Rates can be per pallet, case, tonne, kilo, cube, greater of weight and cube, etc. A variety of special methods of rating are available including "charge per additional drop" for load rates and product based rating.

Surcharges for fuel etc. can be implemented at the system or customer profile level.

An integrated rate profile management tool is provided to set up and maintain all your various rating requirements from one centralised, user friendly interface. Rate profiles can be assigned to specific customers/subcontractors or be used company wide across numerous customers/subcontractors. You may transfer rate tables to and from any Windows spreadsheet (Excel, Lotus, Star Office, etc.) using standard Windows cut and paste operations.

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Additional charges can be applied to orders to adjust for demurrage, special deliveries, documentation production charges, etc. These charges can be set up in the form of templates to help in their application.

## **Sales Invoicing**

Orders ready for invoicing can be finalised and released to the Invoicing module in a variety of ways. Orders or loads can be released individually, by date range or even automatically when POD's are received. Different companies work in different ways and that is why SWIFT has been designed to mould itself to your requirements.

The invoicing module will produce invoices and associated schedules using the appropriate layout assigned to each customer. We provide sample layouts as standard, but you can copy and amend / re-design them to produce your own standards. Each customer can be assigned their own unique invoice layout, or you may just develop one layout to suit all customers. The choice is yours.

Invoices can be produced for a single customer, selected customers, customers in certain categories and for orders within a selectable date range. Each customer can be set up to invoice in the appropriate currency. Each order will be updated with the invoice number it is assigned to. Invoices can be printed on plain, headed, or pre-printed stationery and can be re-printed at any time. Summary reports and on-screen enquiries showing full invoice history are available for analysis. Sundry invoices and credit notes can also be raised through SWIFT. These are "free-form" and so can be used to invoice for fuel, lost pallets, or any other ad-hoc charges you might wish to raise.

## **Subcontractor Management**

SWIFT provides extensive features to support subcontracted haulage or traction. Agreed pricing structures for subcontractors can be set up and maintained within the rate table management system. SWIFT also produces subcontractor confirmation notes or self-billing invoices. When processing a subcontractor / haulier invoice, SWIFT will reconcile the costs on it with those previously entered or calculated and stored against load stages. Any discrepancies will be highlighted and can be monitored.

A variety of reports are available to assist with the management of subcontractor/haulier performance.

## **EDI / Interfaces**

The TMS can be fully integrated with the SWIFT Warehouse Management System (WMS) but if you operate a 3rd party WMS then we offer a standard EDI interface to enable orders and address information to be passed between the two systems. The interface's open specification enables any WMS to be linked but we can produce bespoke interfaces if so required. Similarly, SWIFT's invoicing module provides its own standard interface files which can be used to transfer data into a 3rd party accounts system. We also offer tailored links to the major accounting systems such as Sage and Pegasus and can additionally produce bespoke interfaces to other packages on request.

## **Enquiries, Documents and Reporting**

Instant access is provided to all order and load details via on-screen enquiries. This enables you to provide timely and efficient answers to customer queries and so help to provide an improved level of customer service.

Document production in SWIFT includes the following:

- Gate Passes
- Collection / Delivery Notes
- Loading Sheets
- Drivers Running Sheets
- Vehicle Manifests
- Transport Schedules and Invoices
- Sundry Credit Notes and Invoices
- Subcontractor Confirmation Notes
- Subcontractor Self-billing Invoices

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All Swift standard document designs can be amended and you can create new documents. There is no need to contact us unless you require help with the modifications. Reporting on orders and loads by customer, vehicle, trailer, subcontractor/haulier, date range, address, various categorisations, etc. is as extensive and varied as you wish to make it. All reports can be previewed on screen prior to being printed. The details (columns, totals, etc.) are user definable in the same way as the document layouts above.

## **STOCK CONTROL**

The SWIFT stock control system has been designed specifically for shared user warehouses. It provides the ability to accurately monitor and control the stock for which you are responsible. It also provides you with the flexibility to use different procedures and controls for each customer or even each product. Goods are tracked from receipt through to picking and dispatch and, when used in conjunction with the SWIFT Warehouse Management system (WMS) and the Traffic Management system (TMS), you have a complete solution for tracking stock throughout your business.

SWIFT can be configured to control stock in single or multiple warehouses / stores at one or more sites and provides facilities for inter-depot stock transfers. System workstations can be located wherever you need them, both in the office or the warehouse.

Whether entering opening balances, pre booking stock for future receipt or recording actual movements into your stores, SWIFT provides a comprehensive and easy to use method of monitoring stock receipts.

Customer orders can be manually entered or automatically created via EDI links to third party systems. Once in SWIFT, they can be instantly retrieved and amended if required prior to picking / confirmation of pick. Further comprehensive order processing can then be provided by the Swift TMS if appropriate.

Stock adjustment facilities are also provided to enable total flexibility in managing balances.

Full stock taking procedures are provided.

With SWIFT Stock Control you have instant access to current stock balances. Therefore you will always know whether an order placed by a customer can be fulfilled. These balances together with automated facilities for rating will result in a reduction in administrative effort while guaranteeing accuracy in the production of your storage, handling and picking invoices. This results in more satisfaction and fewer queries from your customers as they learn to rely on your reporting or make use of your e-Reports facility. Furthermore, your documentation is always accurate and legible, so mistakes are avoided.

## **Stock Records**

Maintaining accurate stock records is the central function of the Stock Control system. Stock records can be identified by standard product codes (yours or your customers) or system allocated rotation / lot numbers. Your customers batch control schemes can also be provided for, no matter how complex. In addition, these balances can be shown as actual or theoretical values.

## **Transaction History**

All balance figures held in the stock records are supported by a full audit trail within a comprehensive transaction history. This allows you to respond to all queries concerning stock movements both into and out of store. Past, current and planned movements can all be viewed at any time.

## **Warehouse Invoicing**

Fully automated charging and invoicing routines provide all the flexibility you need to satisfy the varied requirements of your customers. Handling, storage, picking etc. are all fully catered for over any required period and for any unit type. Invoices can be summarised, detailed, or both. Invoice data

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can be effortlessly transferred to the sales and nominal ledgers of almost any of the leading accounts packages.

## **EDI/Interfaces**

The Stock Control system can be fully integrated with the SWIFT Transport Management System (TMS) but if you operate a third party TMS then we offer a standard EDI interface to enable order and address information to be passed between the two systems. This open specification of the interface enables any TMS to be linked. We can produce bespoke interfaces if required.

Similarly, SWIFT provides its own standard interface files out of the invoicing modules which can be used to transfer invoice data into a third party accounts system. We also offer tailored links to the major accounting systems such as Sage and can additionally produce bespoke interfaces to other packages on request.

## **Enquiries, Document Production and Reporting**

Instant access is provided to all product details, balances and movement history via on-screen enquiries and prints. This enables you to provide timely and efficient answers to customer queries and so help to provide an improved level of customer service.

Documents produced by the Stock Control system includes the following:  
Goods Received Advice (GRA) Notes  
Stock Collection / Delivery Notes  
Handling Schedules and Invoices  
Storage Schedules and Invoices  
Sundry Credit Notes and Invoices

The design of Swift's standard document layouts can be amended and you can design new documents. There is no need to contact us unless you require help with the modifications. Reporting on product balances and movements by customer, product code, batch number, date range, product groups, etc. is as extensive and varied as you wish to make it. All reports can be previewed on screen prior to printing. The details (columns, totals, etc.) are user definable in the same way as the document layouts above.

## **WAREHOUSE MANAGEMENT SYSTEM**

The SWIFT Warehouse Management system (WMS) provides the ability to monitor and control the physical location of goods within your warehouse. It is designed to offer additional stock management facilities (picking, location control, etc.) which build upon and are fully integrated with the standard Stock Control system. Additionally, you may fully integrate the SWIFT WMS with our Transport Management system to provide full control of stock movements within your business including order returns and stock re-location.

As with the Stock Control system, the SWIFT WMS can be configured to control single or multiple warehouses, at one or more sites.

### **Picking**

The SWIFT Warehouse management system has sophisticated picking facilities. It allows for the automatic control of picking orders for dispatch and will take into account any stock rotation procedures that are required. SWIFT also allows you to plan picks from pre-booked stock which hasn't even arrived in the warehouse. Manual overriding of the picked stock is always possible. The picking routines can be as simple or as complex as you require. Different rules and procedures can be used for different customers and products.

Picking face details can be controlled independently for different products. Mixed picking allows the stock to be selected from a combination of picking faces, bulk locations or racked slots. SWIFT will automatically suggest replenishment of the picking face to minimise the occasions when it must be refilled during picking.

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SWIFT can produce picking note documentation designed to your exact requirements.

## **Rotation Control**

A range of methods for rotation control are provided. SWIFT's WMS will cope automatically with stock rotation based on sell-by, best before or production dates. You can then use this rotation date to select which stock should be picked to satisfy an order. Alternatively, SWIFT can pick the oldest stock first, or pick allowing for a minimum shelf-life if so required. Even if no rotation dates are used by your customer, SWIFT can pick automatically on a first-in, first-out basis, maintaining optimal stock rotation.

## **Batch Control**

SWIFT provides flexibility in handling your customer's product and batch codes. Different schemes can be used for different customers and products. If batch control is used for a customer, SWIFT can produce reports and invoices in terms of the individual batch, batch within product or summarised total quantities.

## **Bar Code Scanning**

Swift's WMS module provides for the latest warehouse technology offering full bar coding and RDT scanning facilities. RDTs can be hand held or truck mounted. Bar coded labels can be printed as part of the goods receipt procedures and, if required, for picked orders. Locations of receipted stock and movements within the warehouse will be automatically captured. Pick instructions can be downloaded to the RDTs for efficient and accurate order fulfilment. All updates to the records are real time so your stock records will always be up to date.

## **FLEET COSTING**

The Fleet Costing system has been designed to manage costs and track vehicle profitability. It provides detailed auditing and analysis for your entire fleet - both tractors and trailers. Revenues are automatically transferred from the TMS. A variety of fixed and variable costs categories can be set up. Only one entry is required for periodic costs (weekly / monthly) such as insurance, contract hire Road fund licence. Fuel usage / costs are tracked from your own tank or as purchased on the road enabling kpg. reporting. Swift's Management sheet facility enables all relevant info to be seen and data such as odometer readings to be quickly entered for all vehicles. Invoiced costs for servicing, spares etc. can be entered and allocated to appropriate cost categories. These can be posted directly to the purchase ledger eliminating double keying.

## **EQUIPMENT CONTROL**

The equipment control system is designed to control the dispatch and recovery of transport equipment (pallets, cages, containers, etc.), whether returnable or not. The categories of equipment can be specified by you and, as such, are unlimited in scope.

With an ever increasing focus on reducing costs, you cannot afford to be the one link in the supply chain that does not control equipment balances. If you rely on everyone else to tell you what you owe, it will only be a matter of time before your physical stocks of equipment fall short of what you are asked to return. Bearing this in mind, the equipment control system can easily pay for itself, as not only does it help to prevent the loss of equipment, it also provides you with evidence to refute unwarranted claims for lost pallets from other organisations. Our experience in this field is second to none, with the first installation going live as early as 1993.

The equipment control system can be supplied and operated as a stand-alone package if so required. Deliveries, returns, opening balances and transfers can be entered manually and balances owed will be updated. But a major benefit of the SWIFT equipment control package comes when it is integrated with the Transport Management system. All collection and delivery orders processed through the TMS will automatically generate equipment control transactions, removing the need to enter the majority

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of transactions manually. This will not only save operator keying time but also reduce the chance of data input errors.

Whether integrated or stand-alone, SWIFT equipment control allows you to maintain balances owed to you and what you owe other parties. These party balances are categorised into customers, hauliers/subcontractors, collection/delivery points and your own depots pallet pool. At a more detailed level, any balance owed or owing can be justified by means of a transaction history audit trail showing details of dates and times of all movements making up the balance. This traceability can prove invaluable in refuting over-inflated claims and so avoid getting billed for equipment you do not owe.

Included within the standard equipment control system are all the facilities required to fully manage Chep pallets. Whether you are a Chep account holder in your own right or you are asked to control Chep pallet accounts on behalf of your customers, SWIFT provides all the facilities you need.

- Issues from Chep depots
- Returns to Chep depots
- Transfers between Chep Account holders
- Dehires to/from your account
- Auto Dehires
- Chep Bank facilities
- PCV processing
- PQN processing

In addition to the above facilities, periodic Chep audit trails can be produced detailing all the relevant Chep balance movements for your own or a customers account. These audit trails detail day-by-day balances and pallet hire rates and so can be used to reconcile Chep invoices.

Standard reporting options allow you to easily list all your customers, subcontractors and address balances. A transaction diary provides an on-screen enquiry facility to enable you to answer queries about particular movements. Other standard reporting options provide information on 1-4-1 exchanges, PCV usage and recovery analysis, customer dehire statistics and despatch/average balance ratios.

## **SERVICES**

DSS is dedicated to providing the highest quality software and associated services to the logistics industry. We offer an entire range of options, from the supply of one of our standard software products through to a complete solution combining our suite of integrated products with hardware and software from other vendors. Windows Based Software Development

This is the core of our business. We have been developing software specifically for the shared user logistics market for over 20 years. This has resulted in SWIFT - a mature and refined suite of software products which comprise all the features identified as important to the industry.

But we are never complacent. Further refinements and feature additions are on-going. As both the logistics and I.T. industries move forwards, so we continue to develop SWIFT to keep in line with current business practices and technologies.

Version upgrades are made available periodically and installed by ourselves via a remote connection.

### **Implementation Support**

To ensure that SWIFT products are installed as smoothly as possible, we provide on-site expertise during the installation period. The scope of the support is decided by you. We can offer advice on hardware, operating system and database installation and set-up in addition to SWIFT related set-up if required.

Use of our data translation service may also be helpful in quickly and accurately setting up large amounts of master file information.

### **Help Desk**



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Our highly trained staff are available to answer all operator queries. All in-coming calls are logged within our help desk database and can be prioritised as needed. This means that the progress of your calls can be constantly monitored and are never overlooked.

Various levels of cover can be provided depending on your business requirements, from 9 to 5 basic support through to a full 24 hour, 365 days a year service.

## **Consultancy Services**

Ever changing market forces within the logistics and I.T. industries require complex business solutions. We pride ourselves on being in the strong position of having decades of experience across both industries. This experience provides us with the knowledge to offer successful solutions to complex problems.

If you require a solution to a business problem, then why not use our business analysis skills and technical know-how to determine the best solution for your needs. Our consultants will offer you their best solution, whether it entails developing a solution in-house, recommending a 3rd party product or possibly linking two systems together.

## **Tailored Software**

The administration of shared user logistics companies is complex. With the increased focus on CRM, meeting all your customers diverse needs is not always possible via an off-the-shelf package. That is why we offer a software tailoring service.

If our standard products are not exactly what you need, we can analyse, design and develop modifications to give you and your customers the solution you require.

## **Training Courses**

Comprehensive training is provided following the installation of our products. Further standard or refresher courses are available on-site or at our offices by request.

## **EDI Interfaces**

As your suppliers, customers or even your customers increasingly rely on data stored in various computer systems, there will follow a similar increase in the opportunity for you to exchange this data electronically with them.

SWIFT provides standard EDI interfaces for capture of order and related master file information and for output of accounting information to a 3rd party accounts system. In addition to dealing with the industry standard formats such as Tradanet and EDIFacts, we also provide bespoke formats when required such as specific interfaces between other TMS/WMS packages.

## **Data Translation**

Whether you require data imported into SWIFT from another system or exported out, we can offer a procedure to meet your needs.

Data import facilities can be especially useful during implementation and can significantly reduce set-up time and the chance of data input errors.

## **e-COMMERCE**

We have considerable expertise in the field of e-commerce gained over more than 10 years. This covers everything from automatic e-mailing or faxing of reports / spreadsheets / documents to

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customers / suppliers through bespoke interfaces with customers' order processing systems to full blown standards based EDI using EDIFACT and Tradacom standards covering e.g. pre-advice of goods receipt, receipt of order, advice of dispatch / confirmation of delivery. The availability of these facilities are frequently a pre-requisite to logistics companies gaining the custom of larger companies who wish to trade entirely by EDI. We are constantly developing new facilities within this rapidly expanding area.

## **e-REPORTING**

Swift allows your customers to access their data within Swift. This is strictly controlled by you. You decide which, if any, of your customers can access the Swift data and which parts they can see.

Examples:

TMS - one customer might be allowed to see only a list containing their order reference, collection and delivery point names, dates and actual times of arrival. Another customer might be allowed additional access to the price to be invoiced, the invoice number (for historical data), the method of delivery, e.g. whether you subcontracted it and to whom.

WMS - one customer might be allowed to see only a list of products and the current balances. Another customer might be allowed additional access to the audit trail showing the transaction history. Another might also be able to see the utilisation of each of their batches or pallets giving them instant access to the data they might need for product recall.

Security is paramount and NO customer has access to anything unless you explicitly permit it

## **ABOUT US**

Transport and Warehousing Software Solutions aims to provide the highest quality service to its clients in the Transport and Warehousing sector, with specific focus on shared user logistics. Extensive industry knowledge gained since 1985 enables us to deliver successful software solutions which are both versatile and easy to use. Our SWIFT brand name encompasses a suite of software products designed primarily for use in the shared user logistics, road haulage, warehousing and groupage sectors of the supply chain. SWIFT has been used to satisfy the requirements of companies ranging from small general hauliers to major national distribution companies handling up to a thousand loads per day. We maintain long term relationships with our customers and our upgrade program ensures that their systems are always up to date.